



The Outpost
Level 3, 28 Clarendon Street
Southbank VIC 3006 Australia
P: 1300 796 618 (Aus)
P: 0800 333 307 (NZ)
F: 03 9421 5211
www.gadventures.com

G Adventures Service Voucher

Tour - Realm of the Polar Bear (Lower Deck - Triple - D)

We look forward to sharing the G Adventures way of travel with you. This voucher will act as confirmation for the services listed below. Please present this voucher to your Tour Leader, Hotel Reception, or Transfer Driver upon your arrival.

Main Details			
Booking File	Issue Date	Number of Travellers	Supplier Reference
2670769	Jun 22, 2026	1	

Travellers			
Last Name	First Name	Title	Sex
Liu	Fei	Ms	F

Start information: Longyearbyen Port, Longyearbyen on Jul 20, 2026

Finish Information: Longyearbyen Airport, Longyearbyen on Jul 27, 2026

Starting Point Address:

Longyearbyen
Norway

Finishing Point Address:

Longyearbyen
Norway
+ 47 79 02 38 00

Notes:

Should you need to contact us during a situation of dire need, it is best to first call either the G Adventures Local Representative (if one is listed below) or our G Adventures Local Office. If for any reason you do not receive an immediate answer, please leave a detailed message and contact information, so they may return your call and assist you as soon as possible.

AIRPORT TRANSFER?

If you have purchased an arrival through G Adventures or if an arrival transfer is included in the cost of your tour, please note that:

Your arrival transfer has been arranged based on flight information provided to us. If you are advised of a flight schedule change or flight cancellation within 48 hours of your scheduled arrival time, please call the emergency contact number to advise of your new arrival flight information. If you do not, we will not be able to rearrange your arrival transfer and you will need to make your own way to the starting hotel at your own expense. If your arrival transfer does not arrive within 30 minutes after you have exited the arrivals area please take a taxi to your start point hotel.

EMERGENCY CONTACT NUMBERS

G Adventures Local Representative (Longyearbyen, Norway): +44 1858 378000

If you are unable for any reason to contact our local office, please call the numbers listed below, which will connect you directly with our Sales team, who will happily assist you.

Toll-free, North America only: 1 888 800 4100

Calls from UK: 0344 272 0000

Calls from Germany: 0800 365 1000

Calls from Australia: 1 300 796 618

Calls from New Zealand: 0800 333 307

Outside North America, Australia, New Zealand, Germany and the UK: +1 416 260 0999

We are happy to offer you a complimentary airport transfer if you are arriving on Day 1 of the tour or have booked pre-night accommodation through G Adventures.

We advise travellers to arrive by 2:00 PM in Longyearbyen. However, in order to make Day 1 of this itinerary as smooth as possible, G Adventures recommends booking a pre-night in Longyearbyen.

Depending on your arrival time, you will either be transferred to a meeting point or directly to the ship. Embarkation begins at 4:00 PM.

Joining Instructions with Complimentary Transfer

Upon arrival at Longyearbyen Airport, please make your way to the bus parking area located directly outside the arrivals terminal. Look for the transport bus, which will have the G Adventures/Expedition logo displayed in the window. If you have any trouble locating your transfer, please contact our local support number at +47 94 160 60 93

Be sure to keep all important documents (i.e. passport) and medication in your hand luggage, as your main luggage may be transferred separately to the ship or hotel.

Joining Instructions without Complimentary Transfer

The most cost-effective way to travel from the airport to town is by local bus, which services all Longyearbyen hotels at a price of approximately 110 NOK (approx. USD \$10-11) one-way. Taxis are also available at the airport or by calling +47 7902 1305 or +47 7902 1375.

Day 1 Meeting & Luggage Information

Our meeting point will be available between 10:30am and 3:40pm. Please note that luggage drop off will only be accepted from 10:30am until 1pm:

Meeting and luggage drop off location:

Svalbar Pub & Cocktails

SJ, Vei 223

Longyearbyen 9170

Svalbard and Jan Mayen

A local representative will be available to assist with luggage tags and provide general information about the town and the embarkation process. Any specific itinerary or tour related questions will need to be asked on the ship.

The group transfer from the meeting point to the ship will depart at 3:40 PM. We kindly ask all passengers to arrive at the meeting point no later than 3:30 PM.

Please ensure that your passport is easily accessible and not packed in luggage being transferred separately to the ship.

For passengers arriving on Day 1 on flights landing after midday, luggage will travel with you directly to the ship during the scheduled embarkation transfer.

If you are unable to arrive at the meeting point, please make your own way to the Port of Longyearbyen for embarkation at 4:00 PM. Please do not arrive earlier than this time, as the ship will be undergoing refuelling, provisioning, and preparation for embarkation.

Port Address

6HHX+HQF, SJ

Longyearbyen 9170

Svalbard and Jan Mayen

On embarkation day, boarding may take place via Zodiac. Please bring clothing suitable for cold and wet conditions. Waterproof pants are strongly recommended.

Once onboard, your luggage will be stored in your assigned cabin. Please ensure all luggage has arrived upon boarding.

Departure Day - Disembarkation

We are pleased to offer an early morning disembarkation and airport transfer for passengers with flights departing Longyearbyen around 7:40 AM (subject to airline schedules).

On departure day, transfers to Longyearbyen Airport will be available for all passengers with flights scheduled that day.

Passengers will disembark the ship at approximately 8:00 AM. Transfer times will be confirmed onboard prior to departure. Luggage will either be delivered to the Longyearbyen airport if you fly out on the same day or you will be taken to the city centre if you have extended your stay.

Please refer to supporting documentation for departure taxes, local expenses, suggested spending amounts and items not included in your tour cost.

Trip Details are updated on our website when changes occur. We suggest you visit our website prior to departure at www.gadventures.com for access to our latest updated trip details.

Confirmation of your reservation means that you have already read, agreed to and understood the Terms and Conditions and applicable Conditions of Carriage (for our Expedition and Marine tours), however, you can access them through the below links if you need to refer to them for any reason:

<http://www.gadventures.com/terms-conditions-policies/booking/>

<http://www.gadventures.com/terms-conditions/conditions-of-carriage/>